

Tracking Survey October 2017

Summary of Findings



**ALBERTA
MEDICAL
ASSOCIATION**

Methodology and Response



Alberta Medical Association conducted its second tracking survey of 2017

- Random sample of approximately 3,000 members were invited by email to complete the survey

The survey

- Opened on Thursday, October 19, 2017
- Closed on Wednesday, October 25, 2017

Responses were received from **447** members for a response rate of **15%**

- The data is valid 19 times out of 20 within a margin of error of +/- 4.56%

The survey was hosted and reported by



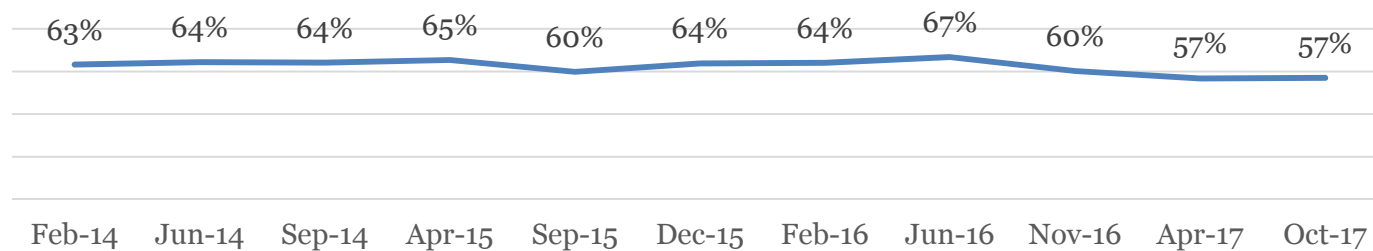
Highlights



This survey continues to track member opinion about the AMA’s strategic plan. In response to all benchmark questions, the October 2017 survey indicates overall agreement has not changed since the last survey in April 2017. However, the gap between Family Medicine and Specialist has increased.

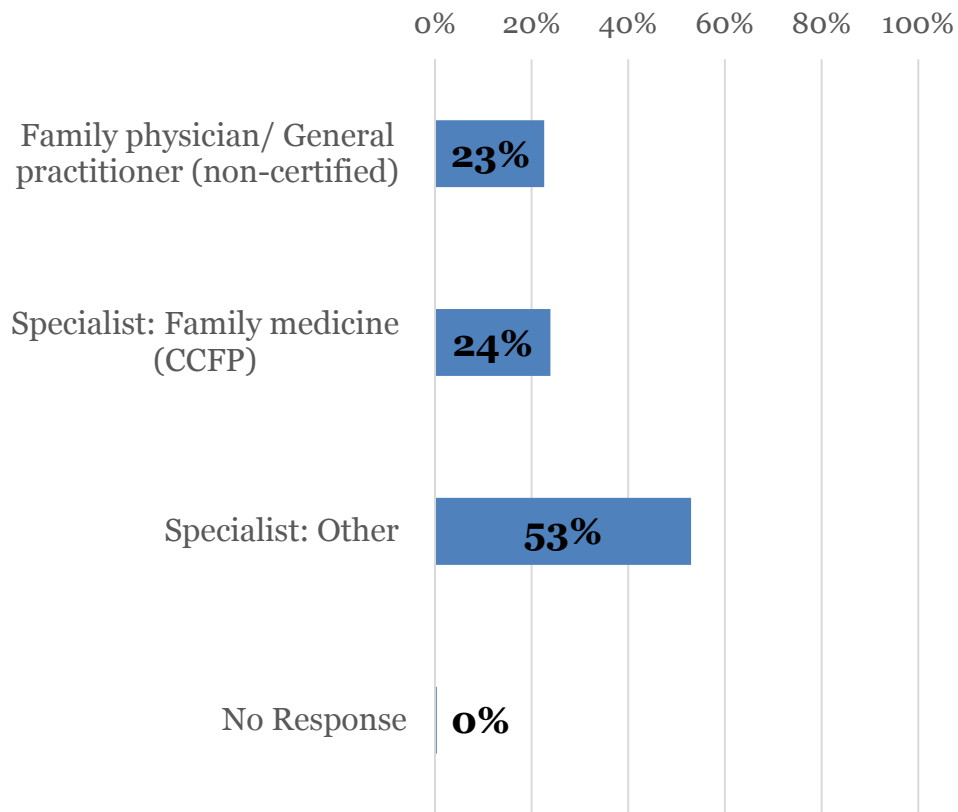
Category	Oct 2017	April 2017	Nov 2016
Family physician/ GP & Specialist: Family Medicine	65%	61%	62%
Specialist: Other	50%	53%	58%

Overall Averages - Bench Mark Questions



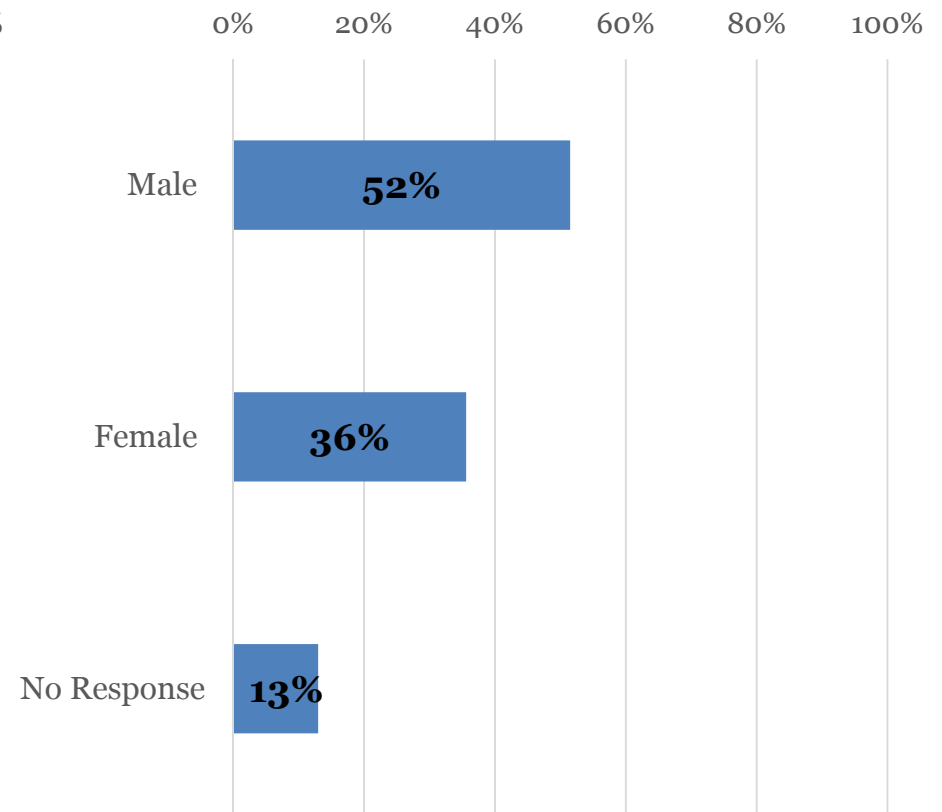
The challenge of a complex system, a changing environment placing greater demands on members, and a communication environment that competes for attention, will all require constant outreach, monitoring and consistency to reach and effectively advocate for all members. Some members are feeling better about the progress being made, many members feel past decisions have been unfair, and others are having a hard time feeling considered at all. It is recommended that the AMA stay open to criticism, learn from it, and continue the dialogue with members towards greater understanding.

Who Responded



Practice

Base: All respondents (n = 447)

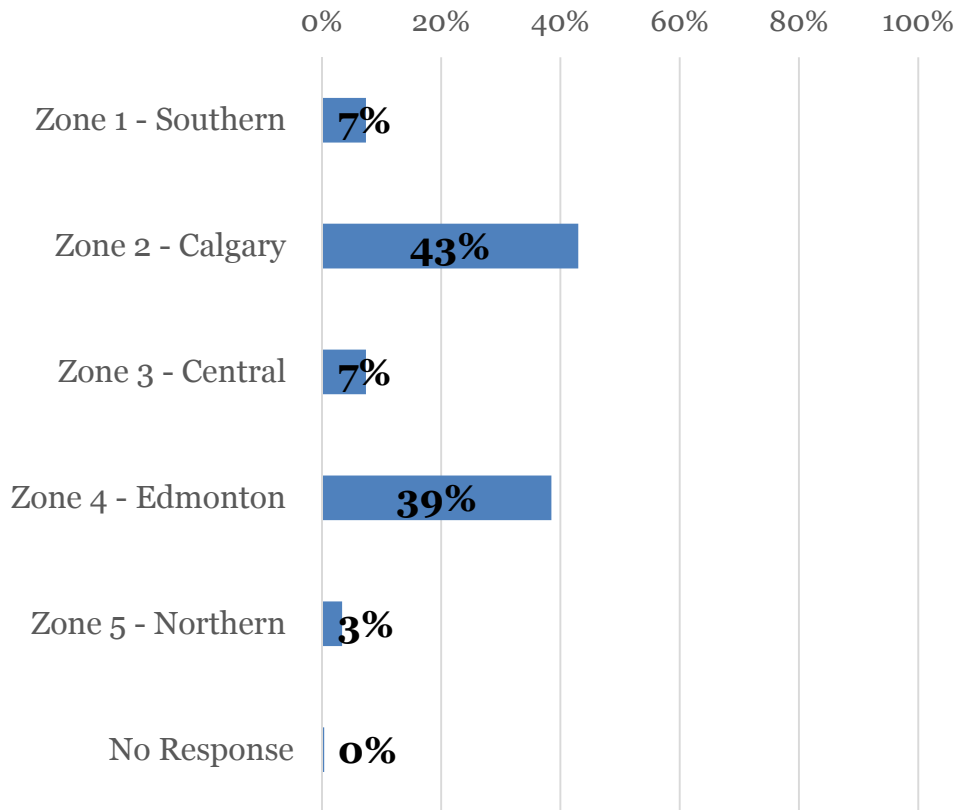


Gender

Base: All respondents (n = 447)

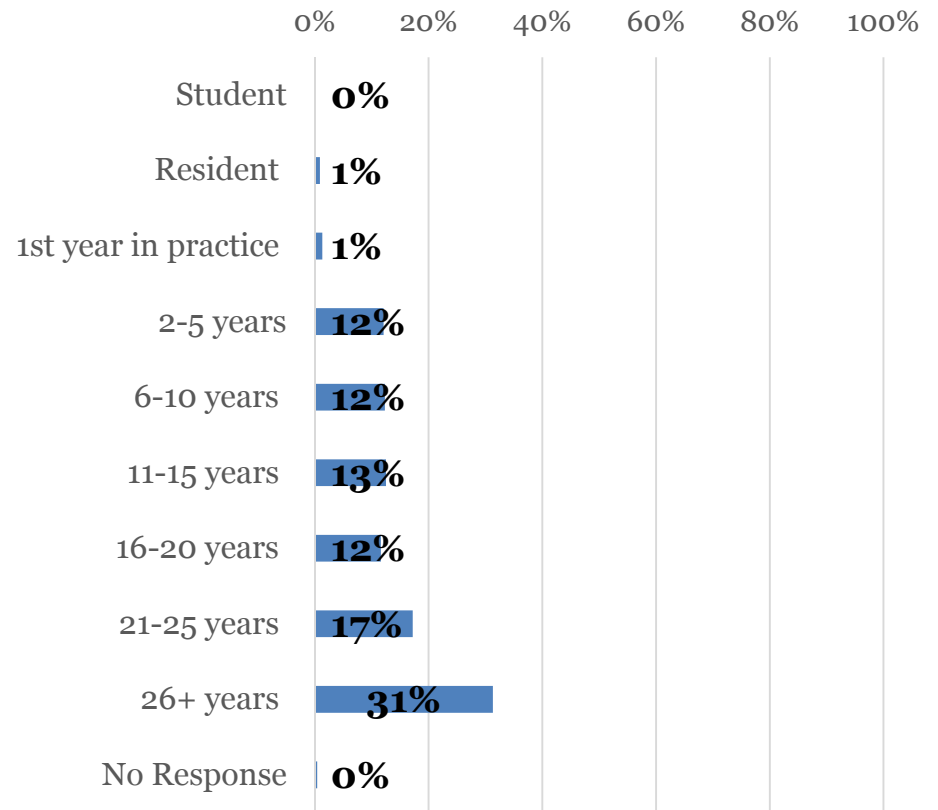
Percentages have been rounded to the nearest whole number.

Who Responded



What zone are you in?

Base: All respondents (n = 447)

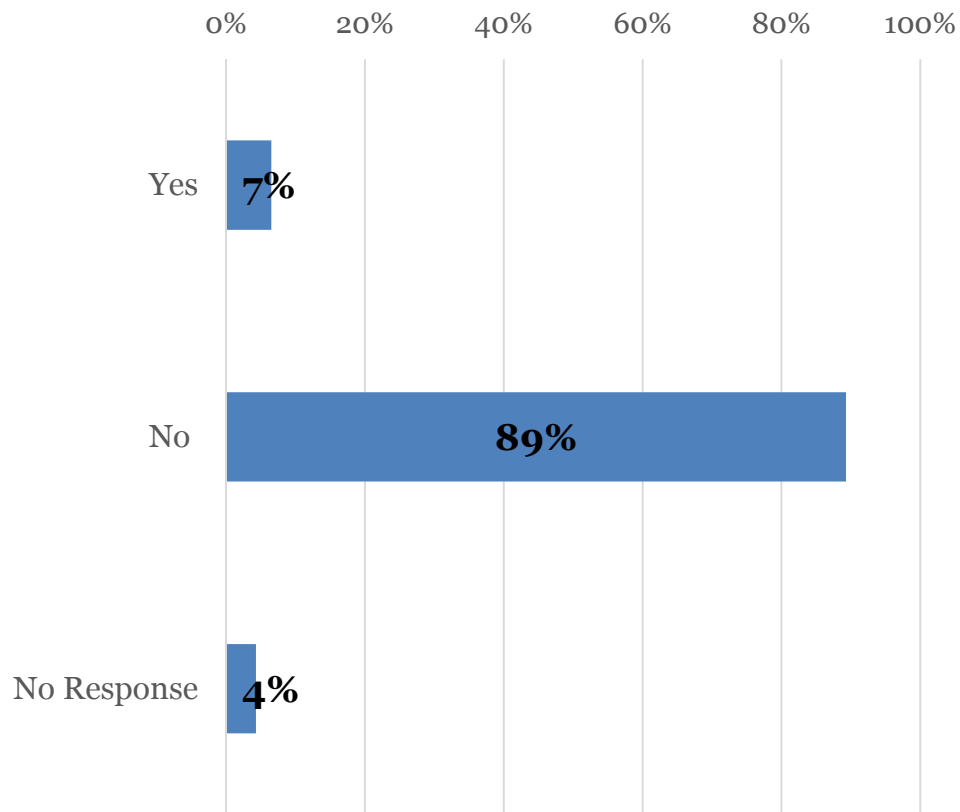


Years in practice

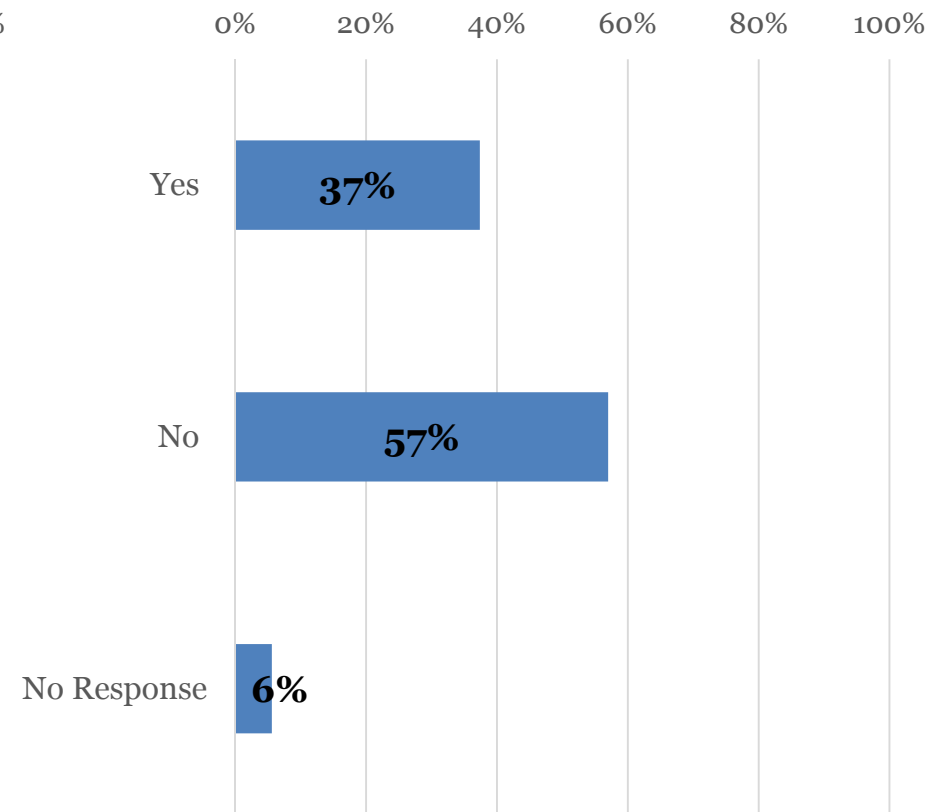
Base: All respondents (n = 447)

Percentages have been rounded to the nearest whole number.

Who Responded



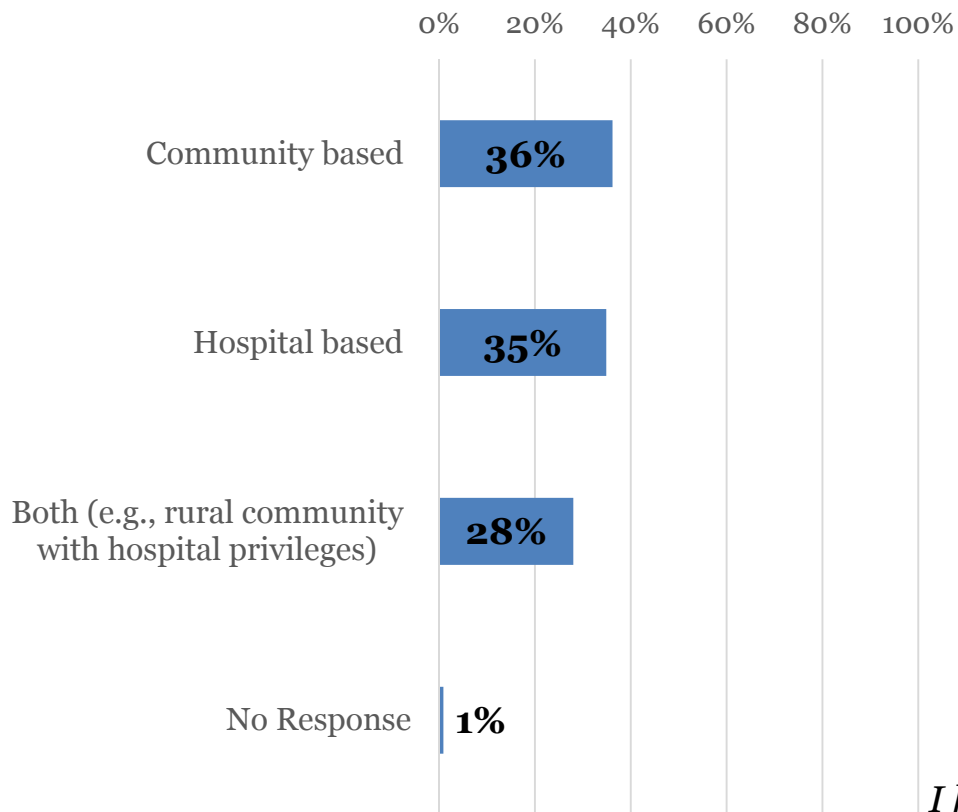
Representative Forum Delegate
Base: All respondents (n = 447)



Member of a primary care network (planned/proposed)
Base: All respondents (n = 447)

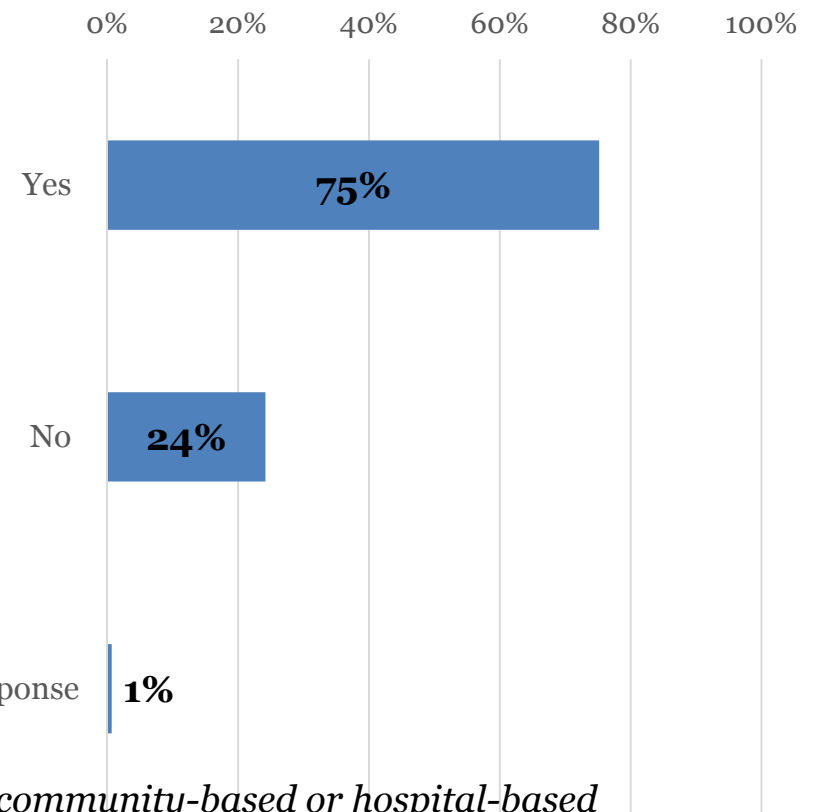
Percentages have been rounded to the nearest whole number.

Who Responded



My practice is primarily

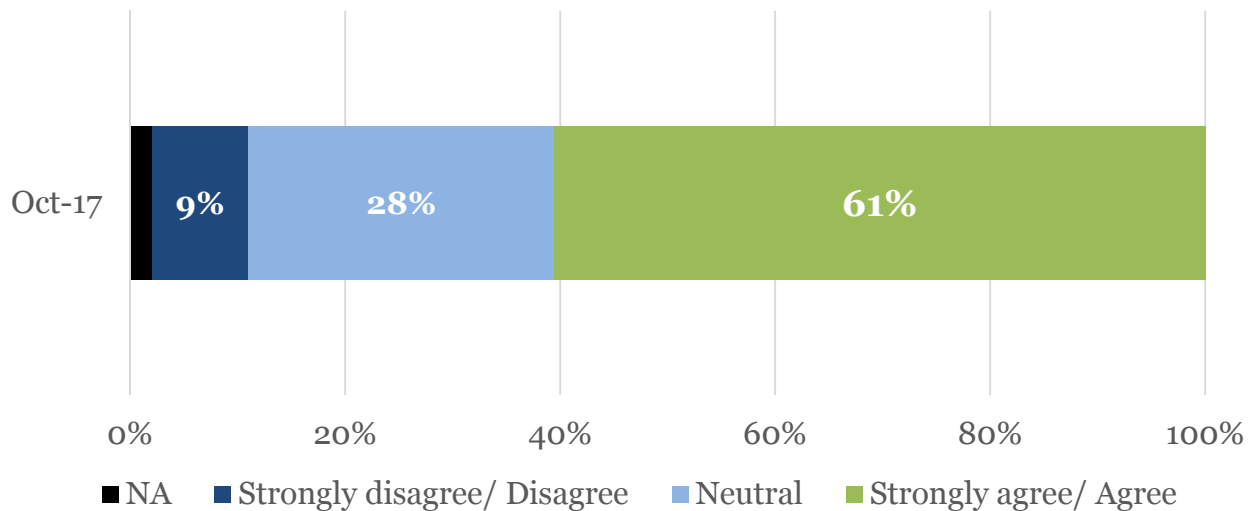
Base: All respondents (n = 447)



I have a community-based or hospital-based appointment from AHS.

Base: All respondents (n = 447)

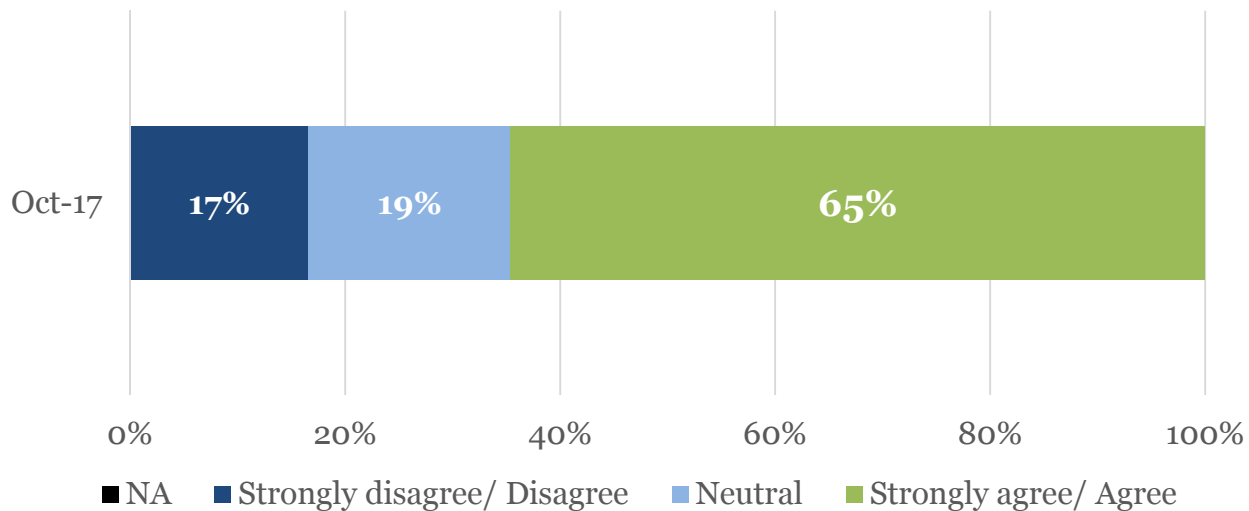
Percentages have been rounded to the nearest whole number.



1. *The AMA is effectively supporting the Patients First® vision where physicians positively influence a health system built around patients and families.*

Base: All respondents (n = 443)

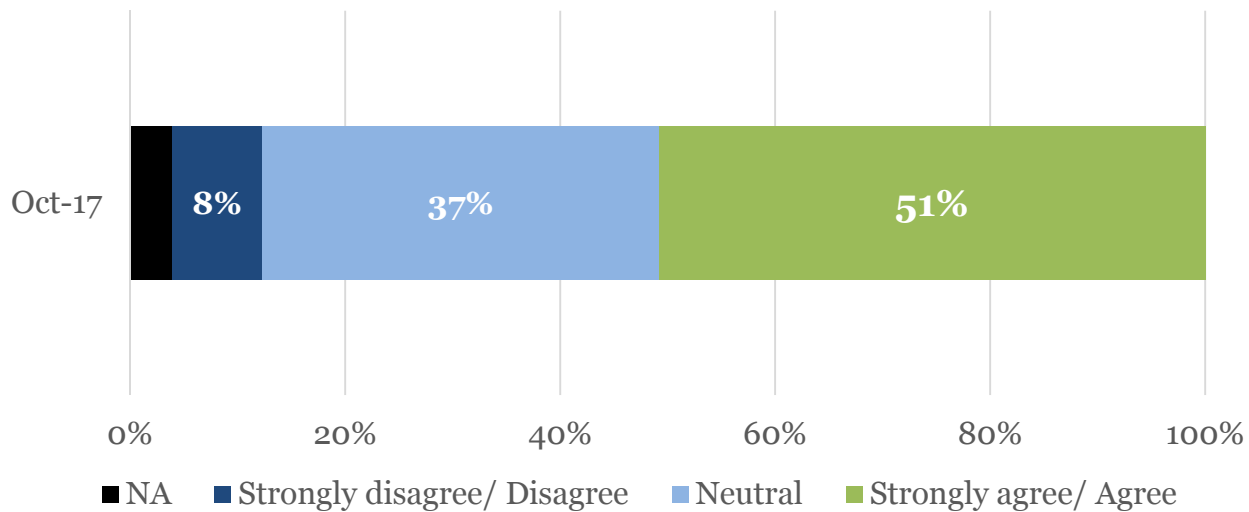
Percentages have been rounded to the nearest whole number.



2. The AMA is an effective advocate for physician members by providing leadership and support for their role in the provision of quality health care.

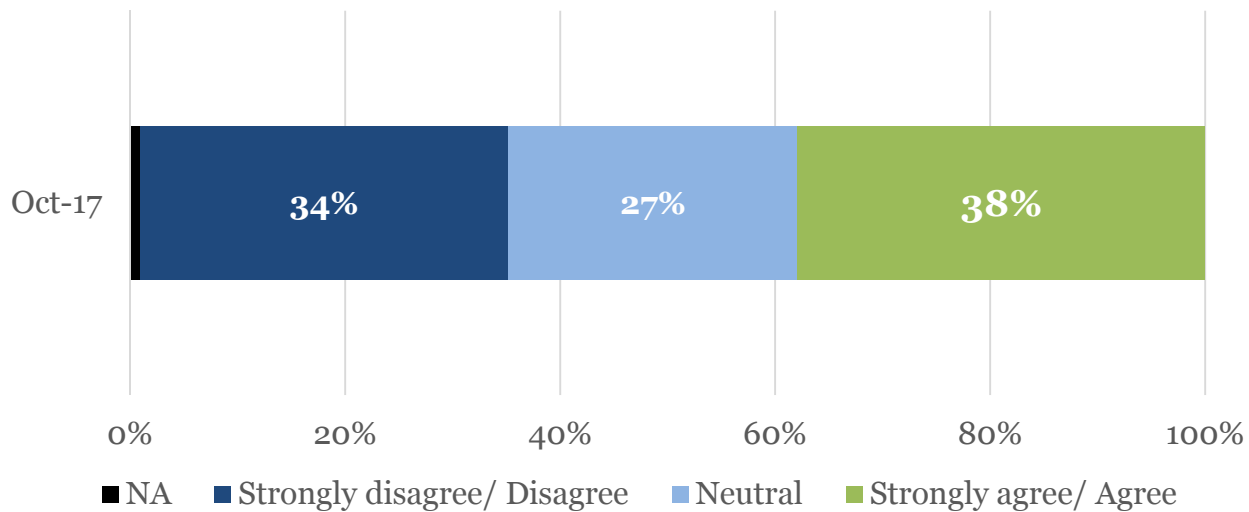
Base: All respondents (n = 446)

Percentages have been rounded to the nearest whole number.



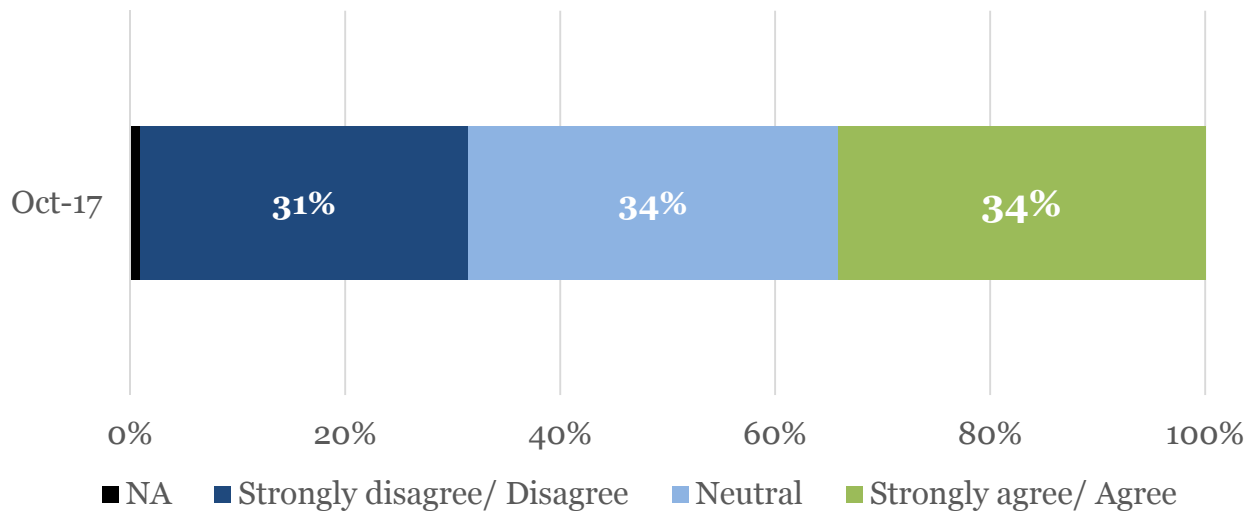
3. Physicians are shifting their practices to support partnering with patients in the delivery of care.
Base: All respondents (n = 439)

Percentages have been rounded to the nearest whole number.



4. The AMA is making progress in supporting fair allocation of compensation based on relative value.
Base: All respondents (n = 443)

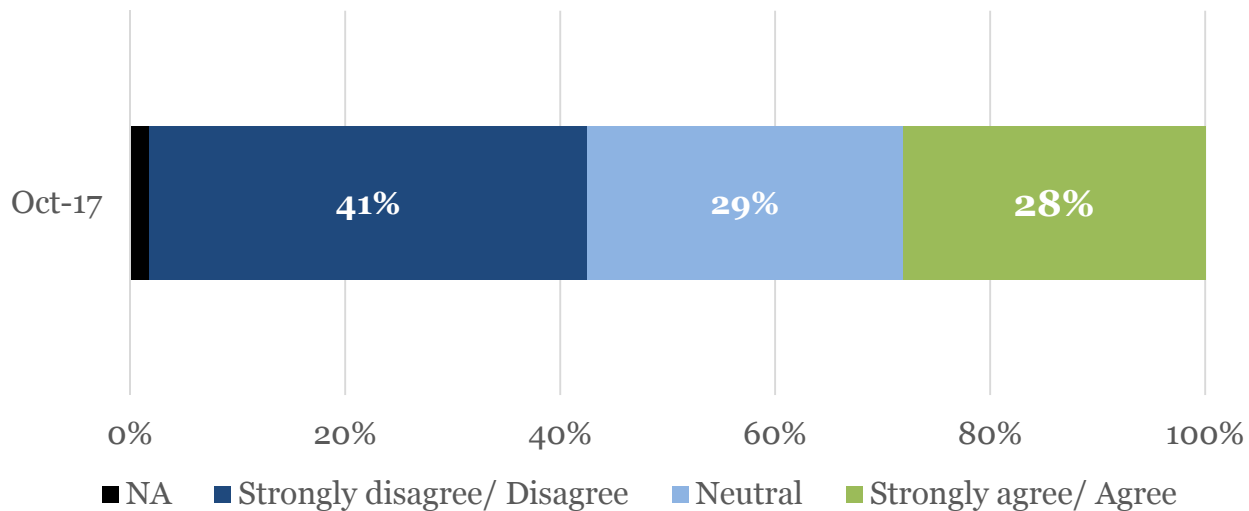
Percentages have been rounded to the nearest whole number.



5. The Physician Compensation Committee process for defining and administering physician compensation is fair.

Base: All respondents (n = 442)

Percentages have been rounded to the nearest whole number.

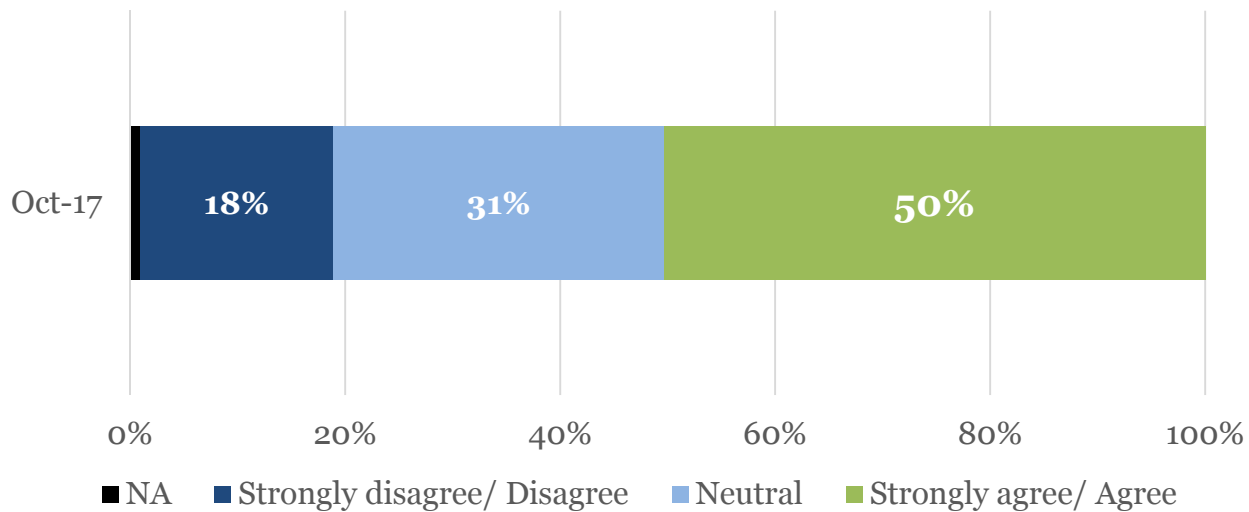


6. In our system, incentives and financial/compensation supports for physicians are aligned with the system objectives of timely access for patients to quality care.

Base: All respondents (n = 442)

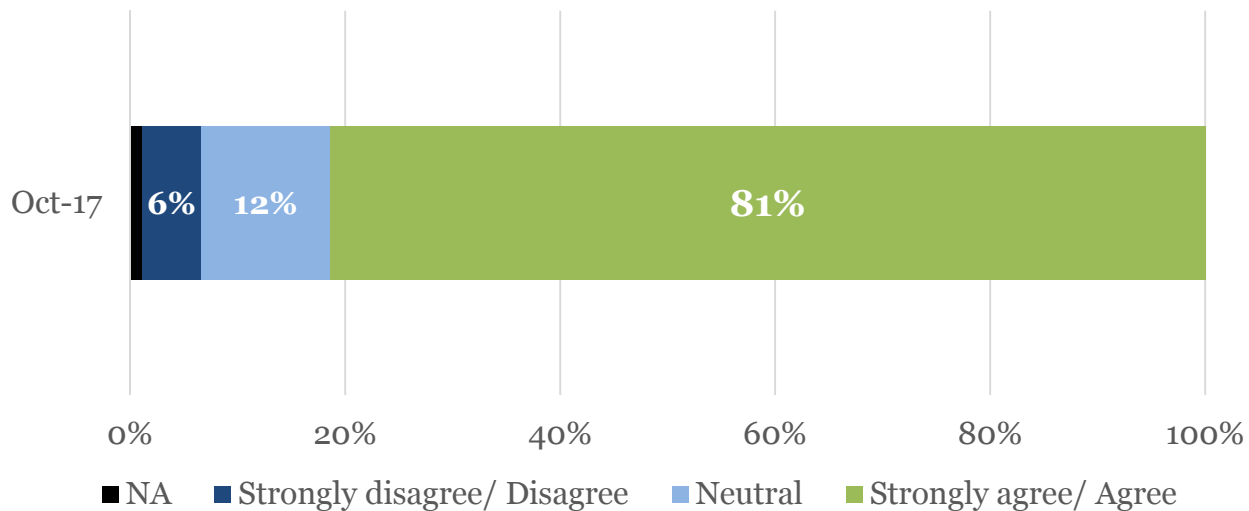
Please note: 7. is an open-comment question.

Percentages have been rounded to the nearest whole number.



8. The AMA is effectively contributing to efforts to promote system-wide efficiencies and savings.
Base: All respondents (n = 437)

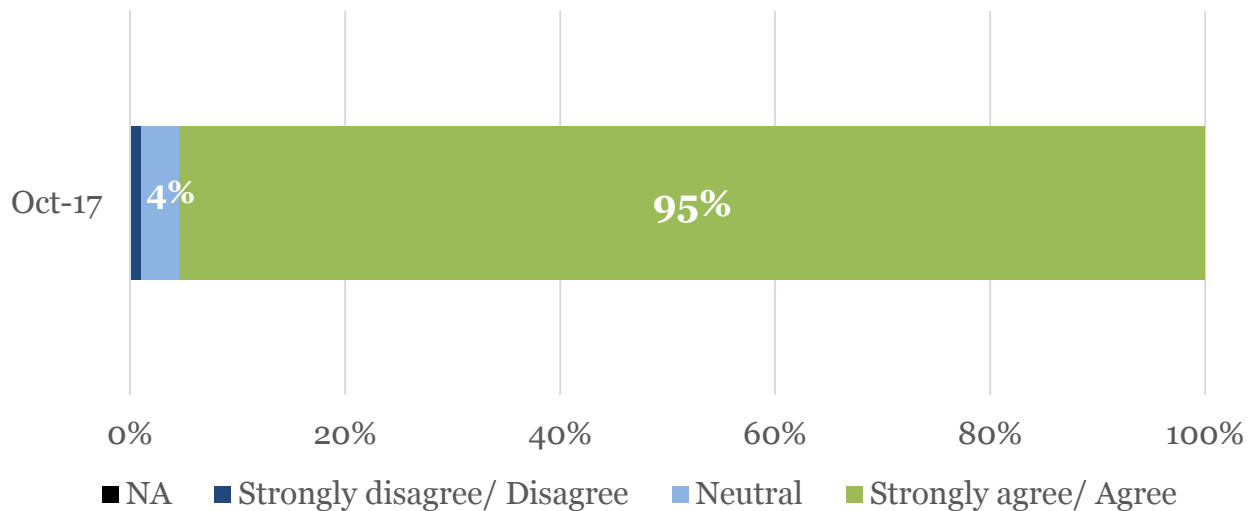
Percentages have been rounded to the nearest whole number.



9. An integrated provincial electronic medical record (EMR) strategy that includes seeking value from existing infrastructure is essential for improvement of the health care system.

Base: All respondents (n = 440)

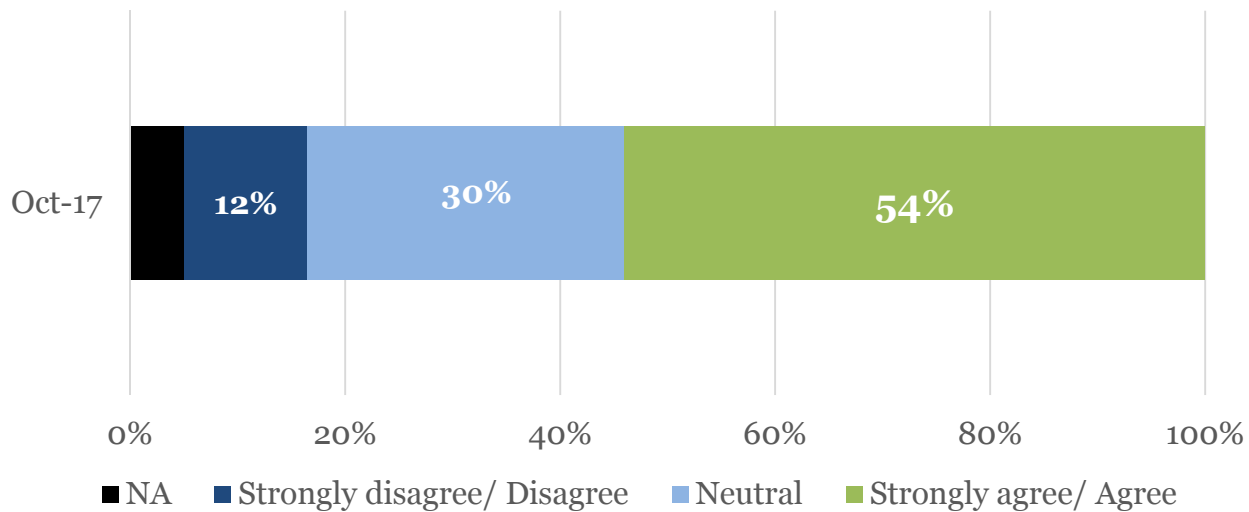
Percentages have been rounded to the nearest whole number.



10. Patient-physician confidentiality and safeguarding of that private information remains a requirement for effective patient care.

Base: All respondents (n = 439)

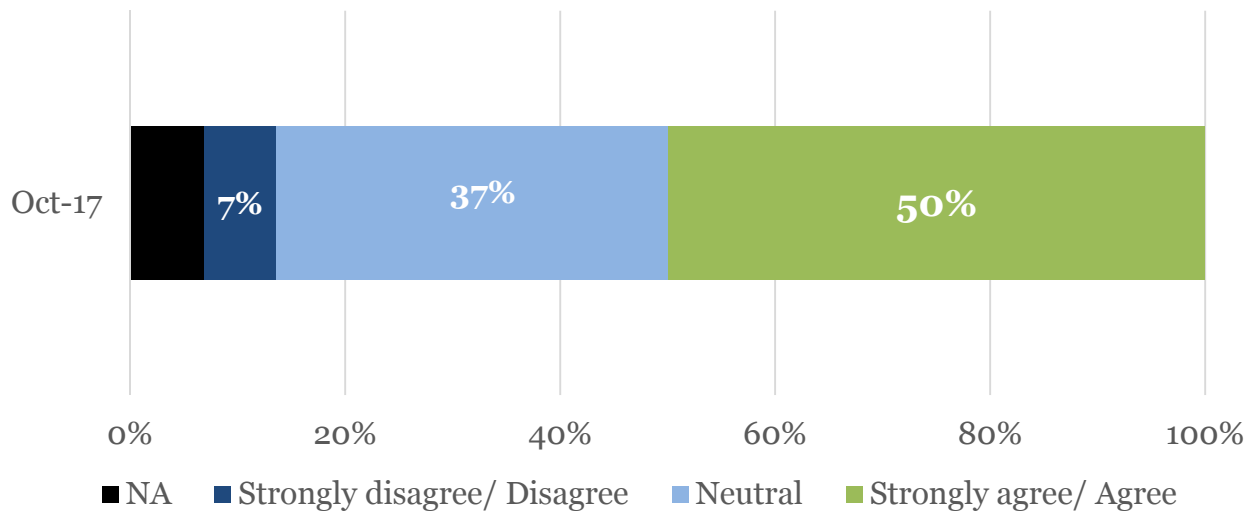
Percentages have been rounded to the nearest whole number.



11. Primary Care Network (PCN) evolution toward the medical home model will improve access, quality and continuity of care.

Base: All respondents (n = 437)

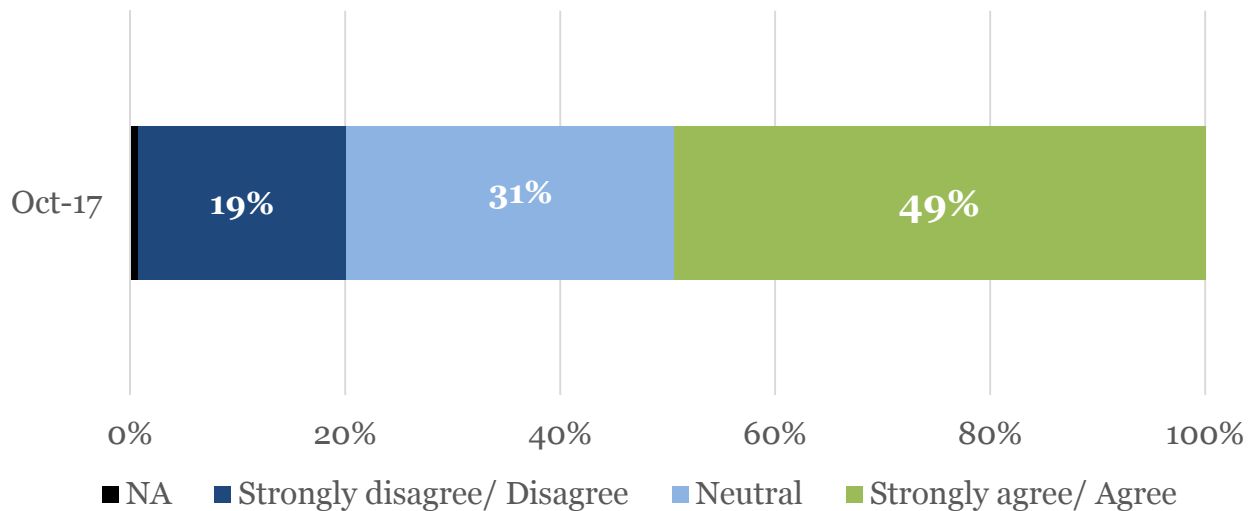
Percentages have been rounded to the nearest whole number.



12. The AMA is creating and sustaining opportunities for physicians to play active leadership roles within their communities (e.g., leadership development, Many Hands™, Youth Run Club, etc.).

Base: All respondents (n = 436)

Percentages have been rounded to the nearest whole number.

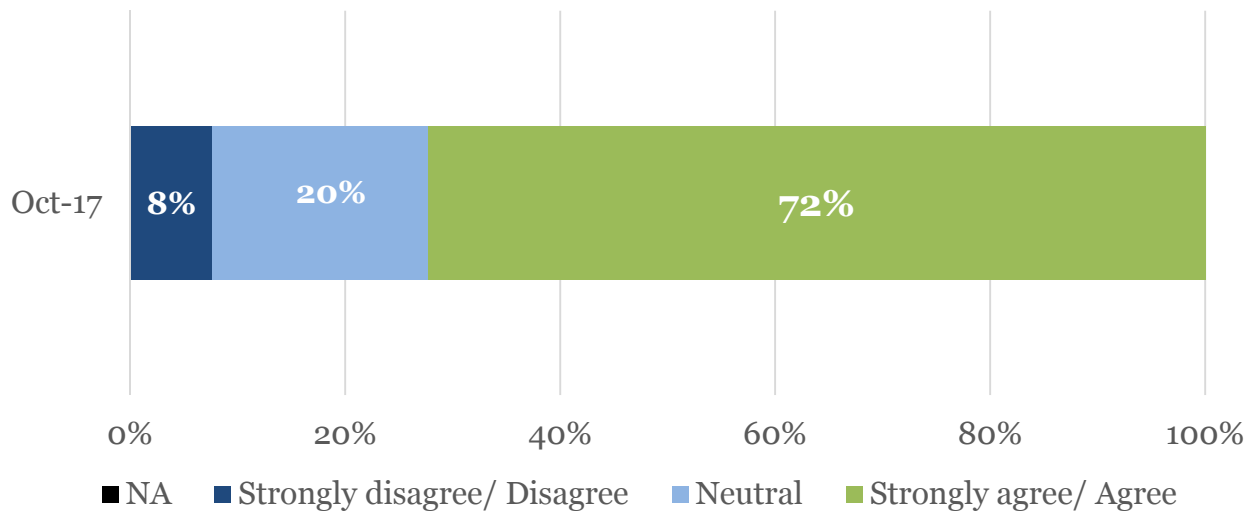


13. The AMA is effectively building and managing the partnership with Alberta Health and Alberta Health Services.

Base: All respondents (n = 439)

Please note: 14. is an open-comment question.

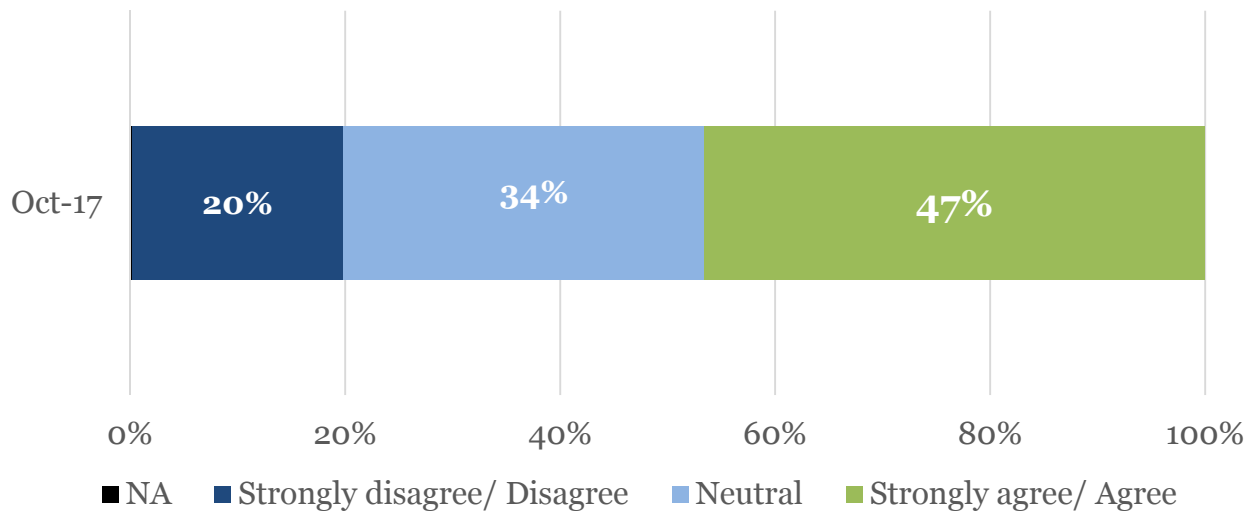
Percentages have been rounded to the nearest whole number.



15. I feel well informed about the activities and news from the AMA.

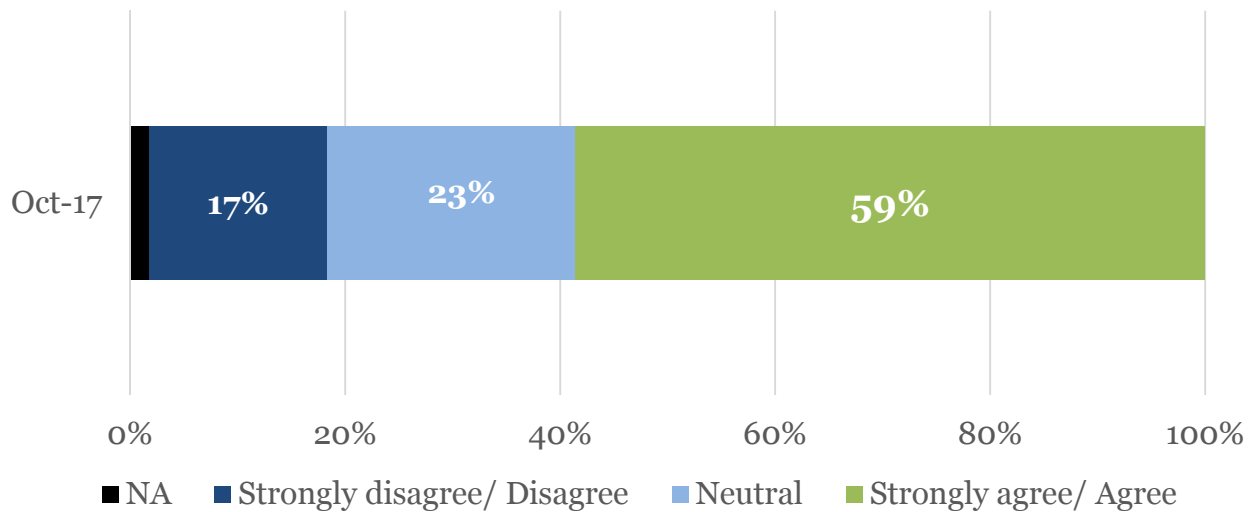
Base: All respondents (n = 440)

Percentages have been rounded to the nearest whole number.



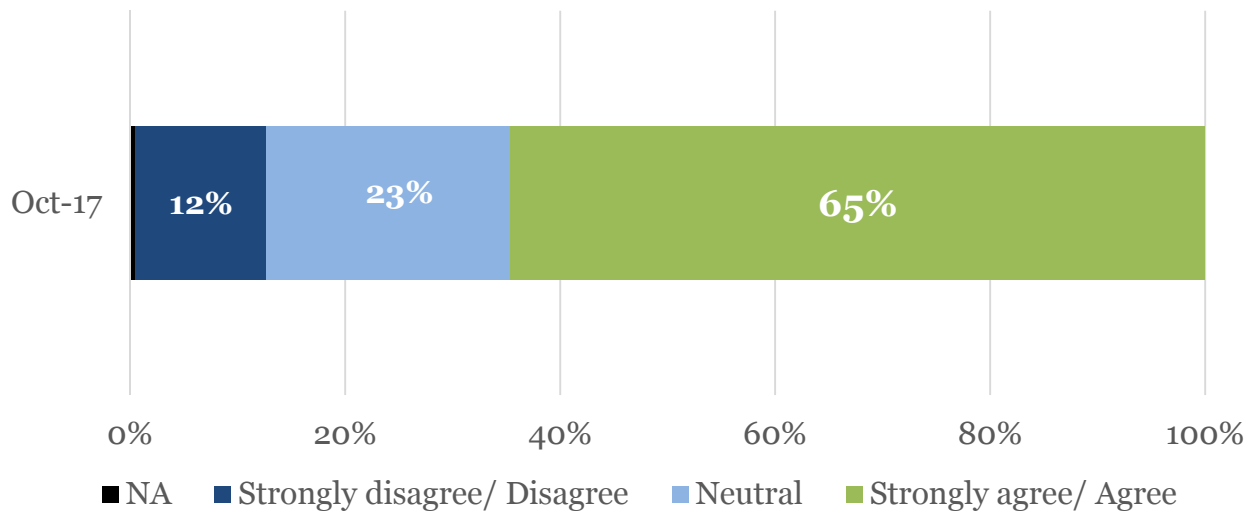
16. I feel well informed about the news and initiatives within the Alberta health care system.
Base: All respondents (n = 438)

Percentages have been rounded to the nearest whole number.



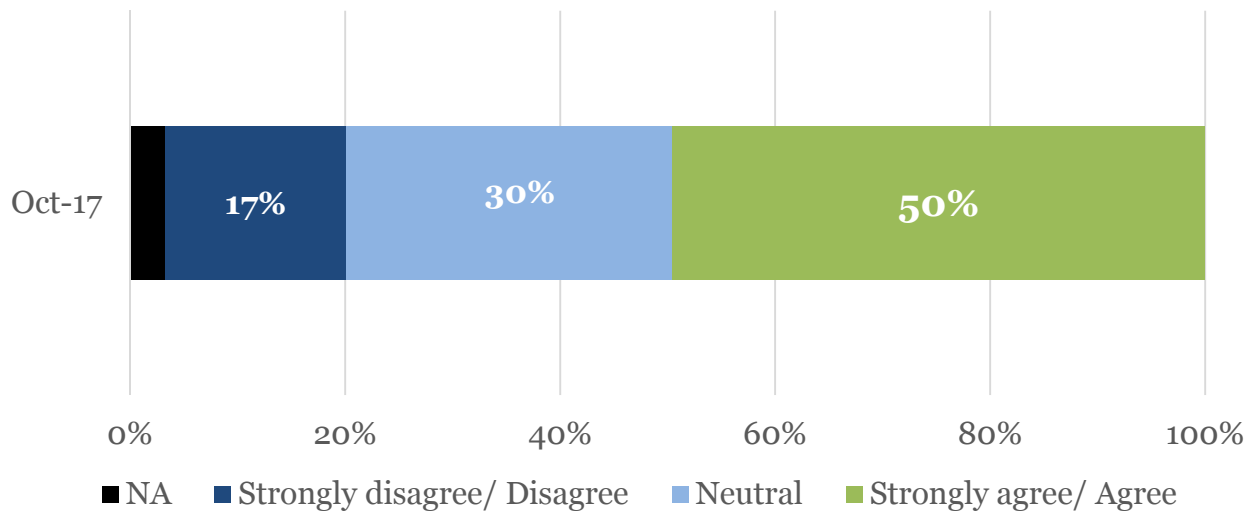
17. I am able to effectively share my opinion with the AMA when an issue or change will impact me.
Base: All respondents (n = 437)

Percentages have been rounded to the nearest whole number.



18. Physicians are being supported by the AMA in maintaining their own health and that of their families.
Base: All respondents (n = 440)

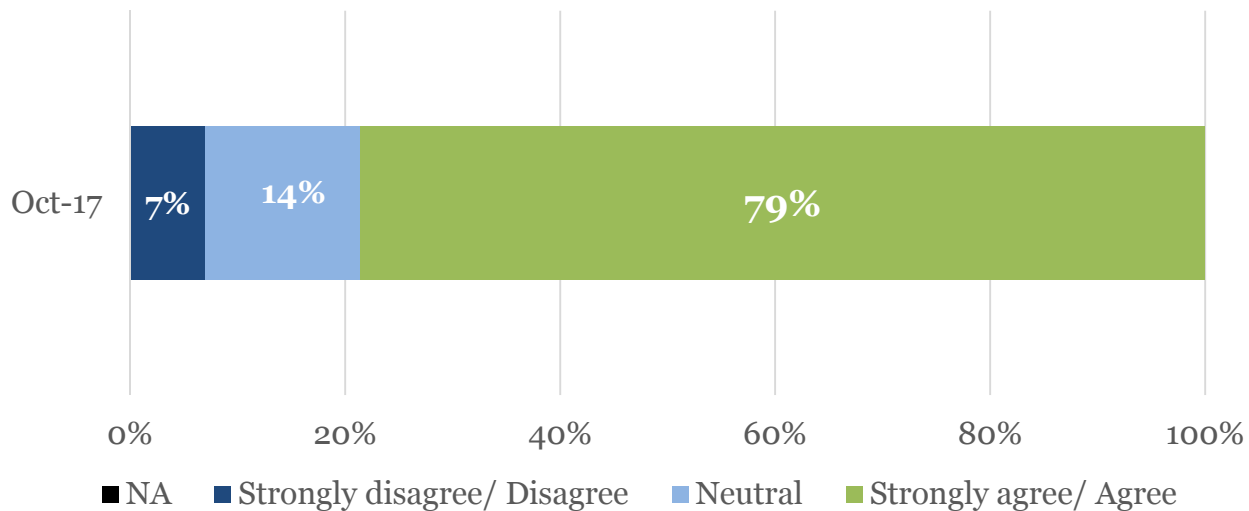
Percentages have been rounded to the nearest whole number.



19. I feel the Representative Forum is able to understand and receive feedback from physicians to support their governance role.

Base: All respondents (n = 432)

Percentages have been rounded to the nearest whole number.



20. I am satisfied with the benefits and services provided by the AMA, e.g., insurance, continuing medical education (CME), Physician and Family Support Program (PFSP), etc.

Base: All respondents (n = 444)

Please note: 21. is an open-comment question.

Percentages have been rounded to the nearest whole number.



Thinking about your own practice and patients, and considering the broad categories below, what are the two biggest issues affecting you?

22. Please pick your top-two items from the following list.

Base: All respondents (n = 435)

Percentages have been rounded to the nearest whole number.

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