

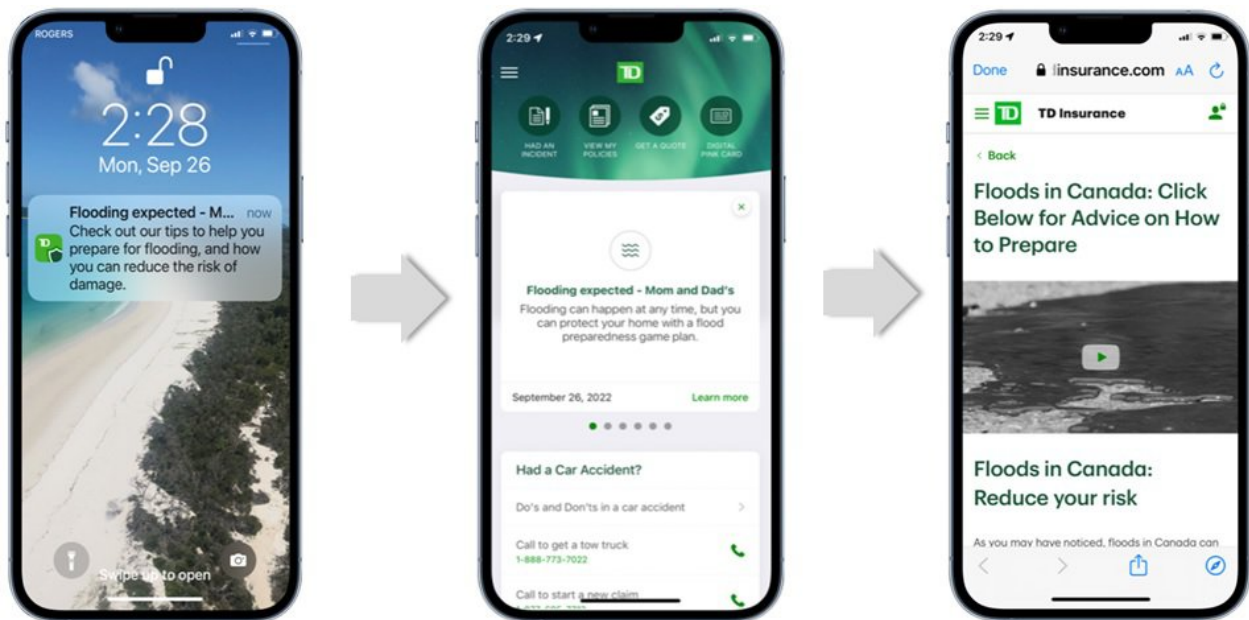
Alberta Doctors' Digest

A message from TD Insurance

TD Insurance (TDI) has been offering preferred rates on home and auto insurance to Alberta Medical Association members through the TD Insurance Meloche Monnex program since January 1984. Nearly 64% of all AMA members have chosen TD Insurance, and the company remains committed to providing legendary customer service and competitive products and pricing. Here are some of the benefits available to AMA members as a TD Insurance customer.

Dedicated phone number for AMA members

TD Insurance understands that your time is valuable. That's why TD Insurance created a phone line exclusively for AMA members, so you can contact them for quick and friendly advice. Call 1.844.859.6566 to speak with an advisor who can assist you with your unique insurance needs.



TD Insurance continues to invest in digital capabilities and to focus on delivering new enhancements

Digital innovation

TD Insurance continues to invest in digital capabilities and to focus on delivering new enhancements to provide you with more ease and convenience. Their newest capability now allows you to make an online transaction in TD [MyInsurance](#) to pay your remaining balance or an overdue amount or to make a custom payment.

The MyInsurance dashboard has also been optimized to improve navigation and user experience. These features resulted from feedback received by customers and will help you find the information you are seeking with greater ease and speed. For example, you can view and select transaction options at the vehicle level instead of just at the policy level.

With severe weather events impacting many communities and regions across Canada, the [TD Insurance mobile app](#) can notify customers of severe weather events with timely localized alerts and prevention advice. You can also track multiple locations. The app is available through the Apple App Store or Google Play and can help you prepare for severe weather events in your region.

Practical convenience

TD Insurance is thrilled to share an enhancement to their digital claims and photo-based estimating (PBE). Photo-based estimating (PBE) is a tool you can use to take photos of your damaged vehicle as part of the claims process. An advisor sends a link to the customer, which enables the customer to upload their photos in real time. Then TDI's appraisers can write an estimate using the photos.

Previously, the PBE link could only be sent to the policy holder. TDI has recently enhanced this tool to allow the PBE link to be shared with anyone listed on the policy. This improvement helps make customers' claims experiences easier and more efficient.

You can start your claim right from your phone with step-by-step guidance. AMA customers who prefer to file their automobile or residential claim by speaking to a claims advisor can continue to do so by calling 1.844.859.6566.

Banner image credit: Gerd Altmann Pixabay.com