Alberta Doctors' Digest

Legendary insurance service and advice for AMA members

TD Insurance has been offering preferred rates on home and auto insurance to Alberta Medical Association members through the TD Insurance Meloche Monnex program for over 37 years. We're proud that more than half of all AMA members have chosen TDI, and we are committed to providing legendary customer service and competitive products and pricing. We are pleased to highlight some of the benefits available to AMA members as a TD Insurance customer.

Dedicated phone number for AMA members

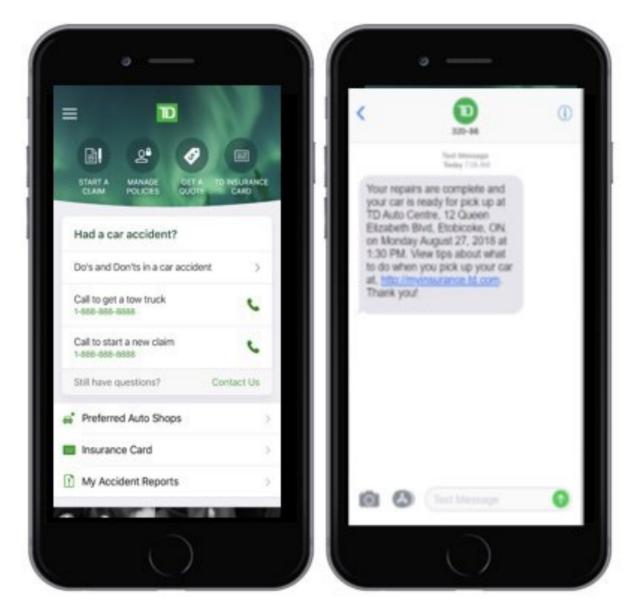
AMA members have access to a dedicated phone number to contact us for fast and friendly advice. This number is unique to AMA members. Call 1-844-859-6566 to speak with an advisor who can assist you with your unique insurance needs.

Practical convenience

MyInsurance provides the flexibility to review or make changes to your home and auto insurance policies, start a claim or print a temporary pink card. Register or access MyInsurance from the TDInsurance.com website or on the go via the TD Insurance Mobile App. Download the MyInsurance app quickly and easily on your preferred platform for your home and auto insurance needs.

When an unexpected claim occurs, the Accident Assistance button in the TD Insurance MyInsurance app connects customers to our First Response Centre in less than a minute, on average. We can then quickly dispatch a tow if it's needed. The app provides a checklist of what to do immediately after an accident, including the tools to document key details and take photographs.

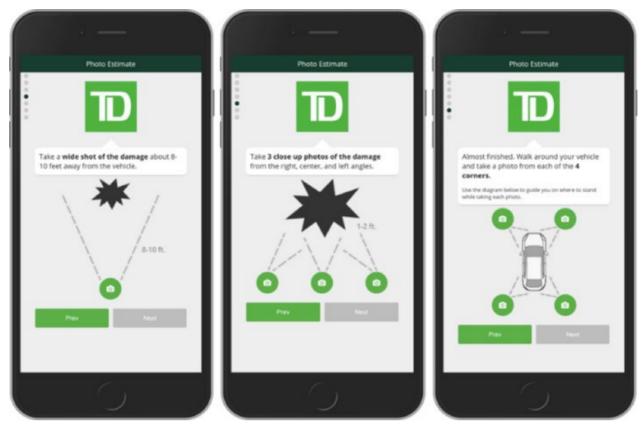
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Use the Mylnsurance app for photo-based estimating

Photo-based estimating, now available for eligible claims, allows you to take and submit photos of your damaged vehicle. The photos are uploaded in real time and are used to complete the estimate for your vehicle. If your vehicle is still safe to drive, this innovative tool can save you time since you'll only need to go to the body shop once for the repairs. Customers can also use the Mylnsurance app to view the status of their claim and track the status of their repairs.

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Use the MyInsurance app to view the status of your claim and track the status of your repairs

TD Insurance Auto Centres

Our exclusive TD Insurance Auto Centres have everything you need under one roof: repair professionals, rental cars and on-site claims advisors. With <u>seven convenient</u> <u>locations in Calgary and Edmonton</u> and flexible hours, TD Insurance Auto Centres are a one-stop solution to help get you back on the road. If you prefer to visit a different body shop, you can schedule an appointment with a TD Insurance Repair advisor to have your car's damage assessed and your questions answered and then take your car to a repair shop of your choice. All these convenient services help to make it easier for you to get the support you need at the time of a claim.

Stress-free claims

When unexpected damage happens, it can be stressful, but making a claim doesn't have to be. Our dedicated advisors offer a simplified claims experience while providing advice about what to do next and walking you through every step. With tools like our TD Insurance Auto Centres, MyInsurance and Claims Tracking, you can complete your car claims process with less stress. We work to get you back to what matters most as quickly as possible.

TD Insurance is committed to providing trusted advice, exceptional customer experiences and valuable benefits to AMA members. Visit <u>tdinsurance.com/AMA</u> to learn more, sign in to <u>MyInsurance.com</u> to review your coverages, or call 1-844-859-6566 to speak with an advisor.

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